



Terms and Conditions

Introduction

Welcome to this website. If you continue to browse and use the website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy, govern R.K.J.Adams' relationship with you in relation to this website. The term 'R.K.J.Adams', 'she', or 'I' refers to the owner of the website whose email address is rkjadams@gmail.com. The term 'you' refers to the user or viewer of my website.

The Contract between us

When you place an order, including a pre-order, the order is only accepted once full payment is received. Once payment has been received, you will receive an order confirmation. My acceptance of your order brings into existence a legally binding contract between us. In the unlikely event that the goods are no longer available, or that I have made a pricing mistake, I will email you to advise you of the options.

Price

The price payable for your order is set out on the website along with additional postage details. Free local collection is also possible for orders from people living close to the author. Hand delivery of orders by the author is not possible.

Availability

If I cannot supply a product ordered, you will receive an email and have the option to wait until I can get the product or to cancel the order with a full refund.

Cancellation by you

If your order has not been despatched in the stated timescales, you are free to cancel your order by email at rkjadams@gmail.com. Your statutory rights are not affected.

Cancellation by me

I reserve the right to cancel the order if I have insufficient stock to deliver the products you have ordered. If this happens, I will contact you to advise when the product will be back in stock.

Delivery

Excluding pre-orders, your order will be dispatched within 2-3 working days of being placed. If there is a delay, I will contact you. Please order with enough lead-time as I cannot be liable for any loss caused to you by late delivery. UK orders will be sent by Royal Mail 2nd class post.

Pre-orders will be dispatched in the week before publication. My aim will be for you to receive your order by publication day but this may not be possible due to Royal Mail delays and are beyond the control of R.K.J. Adams.

The order will be delivered to the delivery address provided. It is your responsibility to provide me with accurate delivery information. If Royal Mail or other delivery partner has attempted delivery whilst you were out, a note should have been left advising you of the attempted delivery of your parcel. This will be at the discretion of Royal Mail or any other delivery partner and not the responsibility of R.K.J. Adams.

Payment data

My payment processing is provided by a secure third-party payment service provider, Wix Payment or PayPal. At no time is any private payment data such as credit/debit card numbers, expiry dates or CVC numbers given to, visible to, or stored by R.K.J. Adams.

See the Privacy Policy for further information on data management.

Website

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Governing law

The contract between us shall be governed by and interpreted in accordance with Scottish/UK law and the Scottish/UK courts shall have jurisdiction to resolve any disputes between us.

Website disclaimer

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